PATHWAY TO HOUSING

Albany, Project HOPE
PROJECT HOPE-
A HOMELESS OUTREACH, ENGAGEMENT AND CASE MANAGEMENT PROGRAM
Imagine sleeping on a bed for the first time in 27 years... going to the refrigerator to get a glass of milk... taking a shower using a warm fresh towel and putting on clean clothes after. Imagine being able to walk freely around your large room without the constrictions of time, tide or property security. Imagine the fear and anxiety associated with being in an unnatural environment-indoors. Imagine being warm.

For many of us we do not have to imagine what we do daily, without a second thought.

For many Albany citizens their imagination has become a reality through PROJECT HOPE.
CHALLENGES OF REINTEGRATING INTO SOCIETY

- Lack of Identification
- Clean Clothes
- Income
- Hygiene
- Hoarding
- Physical Disabilities
- Criminal History
- Evictions
- Substance Abuse
- Fear of Living Indoors
- Paranoia
- Unrealistic Expectations
- Conditioned to Streets
Outreach - Identify, Introduction, trust building, information, need

- Do they want Housing? Referrals? Information?

Intake - Appointment, gathering of ID Doc, assessment, referral

- What is needed for successful housing? Income? Basic needs?
- Creation of Housing Plan

Identify housing and barriers to successful housing

Begin housing contract/lease process

FROM OUTREACH TO HOUSING
**INTENSIVE CASE MANAGEMENT**

**BASIC NEEDS**

<table>
<thead>
<tr>
<th>Identification</th>
<th>Income</th>
<th>Basic Housing Needs</th>
</tr>
</thead>
<tbody>
<tr>
<td>DMV</td>
<td>General Assistance</td>
<td>Food-pantries</td>
</tr>
<tr>
<td>Birth Certificate</td>
<td>SSI</td>
<td>Linen</td>
</tr>
<tr>
<td>Social Security Card</td>
<td>Employment</td>
<td>Toiletries</td>
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<tr>
<td>Naturalization</td>
<td></td>
<td>Laundry</td>
</tr>
</tbody>
</table>

<p>|                         |                      | Cutlery              |</p>
<table>
<thead>
<tr>
<th>Nutrition</th>
<th>Transportation</th>
<th>Budgeting</th>
<th>Cleanliness</th>
</tr>
</thead>
<tbody>
<tr>
<td>Food Safety</td>
<td>AC transit/BART</td>
<td>Rent</td>
<td>Teaching moments in cleaning, laundry and bed changes</td>
</tr>
<tr>
<td>Cooking</td>
<td>Bicycle</td>
<td>Non food</td>
<td></td>
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<tr>
<td>Food Storage</td>
<td></td>
<td>Utilities</td>
<td></td>
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<tr>
<td>Substance Abuse</td>
<td>Hoarding</td>
<td>Landlord/Tenant Conflict</td>
<td>Anger Management</td>
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</tbody>
</table>
| • Referrals to treatment facilities  
• Supported recovery  | • Frequent home visits  
• Assistance with excess removal  | • Mutual respect  
• Conflict Resolution tools  
• Accepting “Authority”  | • Referrals to counseling and other calming tools  |

**CASE MANAGEMENT**
<table>
<thead>
<tr>
<th>Lack of Affordable Housing</th>
<th>Stigma of housing the homeless</th>
<th>Rental Increases Not welcoming subsidies</th>
<th>Locating rooms/units not listed</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Shared housing alternatives</td>
<td>• Unwilling to rent</td>
<td>• High rental demand pushing up rents</td>
<td></td>
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</tbody>
</table>

LANDLORD OBSTACLES
### Rent

- Non-Payment
- Late Fees
- Utilities
- Increases

### Property Care

- Hoarding
- Cleanliness
- Frequent Home Visits

### Landlord Expectations

- Constant contact
- Assurances
- Follow-up

### Landlord Education

- Educating landlords on appropriate adjustment period
Target, 80/580 underpass @ Buchanan, Library, Senior Center, Golden Gate Fields, BART Row, San Pablo
The core components of a rapid re-housing program are housing identification, move-in and rent assistance, and rapid re-housing case management and services.

**Housing Identification**
Housing Identification is the first core component of rapid re-housing, the goal of which is to find housing for program participants quickly. Activities under this core component include recruiting landlords with units in the communities and neighborhoods where program participants want to live and negotiating with landlords to help program participants access housing.

**Rent and Move-In Assistance**
Rent and Move-In Assistance is the second core component of rapid re-housing, the goal of which is to provide short-term help to households so they can pay for housing. Activities under this core component include paying for security deposits, move-in expenses, rent, and utilities.

**Rapid Re-housing Case Management and Services**
Rapid re-housing case management and services is the third core component of rapid re-housing. The goals of rapid re-housing case management is to help participants obtain and move into permanent housing, support participants to stabilize in housing, and connect them to community and mainstream services and supports if needed.
Performance Measure for Rapid Re-Housing

• 85 percent of households that exit a rapid re-housing program to permanent housing should not become homeless again within a year.
Of the 61 individuals served, 49 have been successfully housed, an 80% housing placement rate.

Of those 49 individuals, 2 went to prison, 1 died and 1 in long-term hospital care with 6 returning to homelessness.

Of the 49, 39 were still housed after a year, an 80% retention rate.

January 2016, 19 clients exited paying own rent and no longer needing case management services.

Currently serving 5 client in housing retention.

2 clients in housing search.

5 clients in outreach.
If you are experiencing homelessness or about to become homeless, ALBANY PROJECT HOPE can assist you with housing services such as deposit and first month’s rent, temporary housing and housing search. Transportation, fee waivers for CA I.D. and service referrals to other agencies that help with criminal and eviction services are also available.