ECHO HOUSING
EST. 1965
The Eden Council for Hope and Opportunity (ECHO Housing) was founded in 1964 and incorporated in 1965 by community volunteers dedicated to equal housing opportunities and the prevention and elimination of homelessness.

ECHO is a HUD-approved Housing Counseling Agency (LHCA) and a Qualified Fair Housing Enforcement Organization (QFHO) providing services to very low and moderate income residents in the Counties of Alameda, Contra Costa, and Monterey.
Albany Rent Review Program

Rent Review Ordinance Community Workshops

- Thursday, November 1, 2018
- Tuesday, December 11, 2018
- Saturday, January 12, 2019
Rent Review Ordinance
Community Workshops

- Rent Review Program Eligibility
- Notice requirements for rent review
- How to request rent review
- Conciliation
- Mediation
- Business license, property registration, & Fees
- Questions / Answers
Rent Review Ordinance

The effective date of the Rent Review Ordinance was November 2, 2018. ECHO Housing began working immediately to provide counseling, conciliation, and mediation on the Ordinance to address renter and housing provider needs.
Engagement with ECHO Housing

- Total number of Inquiries - 10 households
- Total number of Renter Counselings - 9 households
- Total number of Conciliations - 4 households
- Total number of Mediations - 2 households
Engagement with ECHO Housing

Inquiries

• One inquiry from an Albany Landlord

• Nine inquiries from Albany Tenants
Engagement with ECHO Housing

Tenant Counselings prior to Conciliation

- Total number of households qualifying for Rent Review due to proper service - 3 households
- Total number of households not qualifying for Rent Review due to improper service - 6 households
Albany Rent Review Program

Engagement with ECHO Housing

Conciliations

- Total number of successful conciliations - one household
Engagement with ECHO Housing

Mediations

• Total number of successful Mediations - 2 households
Results of Engagement

*Of the nine households that have engaged with ECHO Housing, the results are as follows:*

- Two cases were successfully mediated;
- One case was successfully conciliated;
- One case decided not to engage in the conciliation process;
- One case is covered by AB1110 (Rent Increase Law);
- Four cases were provided with defective notice, rendering the Rent Review process moot.
Albany Rent Review Program

Questions/Answers
CONTACT INFORMATION

ECHO Housing

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Antioch CA 94509

Livermore Office
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Monterey CA 93940

Oakland Office
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